

●●● For Youth

FUSION — MORNINGTON

2 Cumberland Drive, Mount Martha

PHONE: 5974 1442
HOURS: 24 HOURS, 7 DAYS
WEB: www.fusion.org.au

SERVICE PROVIDED:

Accommodation for homeless young people aged between 15-21.



FRONTYARD YOUTH SERVICES

19 King Street, Melbourne

PHONE: 9611 2411
TOLLFREE: 1800 800 531
HOURS: 9:00 AM TO 5:00 PM
WEB: www.frontyard.org

SERVICE PROVIDED:

Accommodation and housing information, referral and support for youth aged between 12 and 25.



WAYSS EMERGENCY YOUTH ACCOMMODATION

PHONE: 9791 6111
HOURS: 24 HOURS, 7 DAYS

SERVICE PROVIDED:

Emergency accommodation for homeless women aged between 15 – 21 and boys aged 16 - 19.



STOPOVER

PHONE: 9347 0636
HOURS: 24 HOURS, 7 DAYS
WEB: www.mcm.org.au

SERVICE PROVIDED:

Emergency accommodation for homeless young people aged 16–25 years.

●●● Additional Services

DEPARTMENT OF HUMAN SERVICES (FRANKSTON HOUSING OFFICE)

Chatsworth House,
Level 1, 431 Nepean Highway, Frankston

PHONE: 9784 3200 1300 555 526
HOURS: 8:45 AM TO 5:00 PM MONDAY TO FRIDAY

SERVICE PROVIDED:

Public housing, bond loans.



WAYSS

PHONE: 9770 2867
(An appointment is required)
WEB: www.wayssltd.org.au

SERVICE PROVIDED:

Information about local housing services. May provide funds to assist with rent in advance or rent in arrears.



WOMEN'S INFORMATION AND REFERRAL EXCHANGE (W. I. R. E.)

210 Lonsdale St. Melbourne

PHONE: 1300 134 130
WEB: www.wire.org.au

SERVICE PROVIDED:

Referral and support service for women only.



COMMUNITY SUPPORT FRANKSTON
Inc. Reg. No. A0000431J ABN 95 426 151 625

Tailored information for Sole Parents
Project funded by FaHCSIA

Emergency Accommodation Services

April 2012

agencies which may help



- families ● singles ● men ●
- women ● indigenous ●
- youth ● additional services ●



35 Beach Street, Frankston
Phone: 9783 7284

If you need emergency accommodation in the Frankston area go to the

PENINSULA CRISIS CENTRE

*The Salvation Army
Peninsula Youth and Family Services
37 Rossmith Ave East, Frankston*

PHONE: 9784 5050
HOURS: 8:30 AM TO 5:30 PM
TOLL FREE: 1800 802 398

SERVICE PROVIDED:
Emergency accommodation for homeless people. (See location on map).

FRANKSTON CENTRAL BUSINESS DISTRICT



●●● *General Assistance*

OFFICE OF HOUSING

Department of Human Services

PHONE: 1800 825 955
HOURS: 24 HOURS, 7 DAYS
WEB: www.housing.vic.gov.au

SERVICE PROVIDED:
Speak to a support worker at a service closest to you if you are homeless, at risk of homelessness or escaping family violence. After hours, your call redirects to Salvation Army Crisis Services.

●●● *Singles and Families*

HANOVER — SOUTHBANK

52 Haig Street, South Melbourne

PHONE: 9699 4566
HOURS: 24 HOURS, 7 DAYS
WEB: www.hanover.org.au

SERVICE PROVIDED:
Emergency accommodation for homeless people 16 years and over.



HANOVER — DANDENONG

35 Robinson Street, Dandenong

PHONE: 9792 0750
HOURS: 24 HOURS, 7 DAYS

REFERRAL from WAYSS or Peninsula Youth & Family Service. Families and singles over 18.

●●● *For Women only*

HANOVER — EAST ST KILDA

346 Dandenong Rd, East St Kilda

PHONE: 9525 8499
WEB: www.hanover.org.au
EMAIL: eaststkilda@hanover.org.au

SERVICE PROVIDED:
Crisis accommodation for women over 18 years without dependent children.

●●● *For Men only*

FLAGSTAFF CRISIS ACCOMMODATION

Cnr. King & Roden St, West Melbourne

PHONE: 9329 4800
HOURS: 24 HOURS, 7 DAYS

REFERRAL ONLY
Run by the Salvation Army. Emergency accommodation for males 18 years and over. Priority is given to men in crisis who have no other options and significant support needs.



OZANAM HOUSE

179 Flemington Road, North Melbourne

PHONE: 9329 5100
TOLLFREE: 1800 618 468
HOURS: 24 HOURS, 7 DAYS
WEB: www.vinnies.org.au

REFERRALS ONLY
Run by St Vincent de Paul Society. Short-term, hostel-style accommodation for men over 18 years of age with multiple and complex support needs. All residents are provided with case management to help address issues impacting on their housing status, assist them into appropriate accommodation, and to link them into specific support services according to need.

●●● *Indigenous only*

NGWALA

93 Wellington Street, Windsor

PHONE: 9510 3233
HOURS: 24 HOURS, 7 DAYS

SERVICE PROVIDED:
Assistance to indigenous men, women, families and youth who are experiencing, or at risk of, homelessness. Also gives access to more assistance and referrals.