

MEDIATION

Family Mediation Centre

345 Nepean Highway, Frankston 3199

Phone: 9556 5333 (Must make appointment through Moorabbin office)

Resolving family conflict around issues of separation, property division, care of children. Costs apply.

PHONE & EMAIL ASSISTANCE

Consumer Action Law Centre

Legal Advice Line: 9629 6300

Open: 9:30am - 5:00pm Monday to Friday

Website: www.consumeraction.org.au

Email: Contact by form on their webpage: www.consumeraction.org.au/legal-assistance/free-legal-advice.php

Free on-line legal advice about consumer law problems via email:

- Banking disputes
- Credit disputes
- Debt collection
- Defective goods and services
- Electricity, gas and water company disputes
- Insurance
- Motor vehicle purchases and disputes
- Overcharging for goods and services
- Public transport fines
- Problems with debt collectors
- Rights to refunds
- Phone and ISP disputes (including billing, misleading selling practices)
- Unfair contracts.

Disability Rights

Phone: 1800 014 111

Housing - Tenants Union

Phone: 9416 2577

Free advice with rental housing problems including rooming houses.

Victorian Disability Discrimination Law Advocacy Service Inc

11th Floor, 343 Little Collins St, Melbourne

Phone: 9654 8644

Email: info@ddls.org.au

Web: www.communitylaw.org.au/ddls

Womens Legal Service

Phone: 9642 0877

Assists with relationship breakdown and violence against women.

Youth Law

Frontyard, 19 King St, Melbourne

Phone: 9611 2412

Open: 2:00pm - 5:00pm Monday to Friday

Email: info@youthlaw.asn.au

- Free and confidential legal advice and info
- No appointment required
- People under 25 can use any legal services
- Family, friends, youth workers, teachers and professionals of young people can contact
- Find a legal factsheet on your problem.



**FRANKSTON COMMUNITY SUPPORT
AND INFORMATION CENTRE**

Inc. Reg. No. A0000431J ABN 95 426 151 625

Tailored information for Sole Parents
Project funded by FaHCSIA

Where to find legal assistance

February 2012

In the Frankston area



● legal assistance ●
● consumers ● youth ●
● disability ● tenancy ●

FRANKSTON
COMMUNITY SUPPORT
INFORMATION CENTRE

68 Playne Street, Frankston
Phone: 9768 1600

VICTORIA LEGAL AID



Mornington Peninsula Office

Phone: 9784 5222

Address: O'Grady Ave & Dandenong Rd, Frankston

Postal Address: PO Box 843, Frankston 3199

Website: www.legalaid.vic.gov.au

Email: frankston@vla.vic.gov.au

Advice without appointment:

Monday 1:30pm – 4:00pm and

Friday 10:00am – 12:30pm

Family Law (by appointment only):

Monday, Wednesday and Friday mornings.

May provide assistance with criminal law, family breakdown, family violence and civil law matters. Free publications available at the office. Interpreters can be arranged.

Child Support Legal Service

Website: www.legalaid.vic.gov.au

Phone: 9269 0408

Open: Monday to Friday 8:45am - 5:15pm

Free information. Helps separated parents having problems with child support (decisions, documentation, back payments, proof of parenthood etc.) or child maintenance orders.

Legal Information Service

Website: www.legalaid.vic.gov.au

Phone: 9269 0120

Open: Monday to Friday 8:45am - 5:15pm

Free general information over the phone.

PENINSULA COMMUNITY LEGAL CENTRE



Website: www.pclc.org.au

Email: pclc@pclc.org.au

Frankston Office

Phone: 9783 3600

Address: 441 Nepean Hwy, Frankston

Fax: 9770 5200

Toll Free: 1800 064 784 (0359 area only)

Open: Monday to Friday 9:00am - 5:00pm

Appointments available. Disabled access.

Interpreters available upon request.

The Centre provides a free service giving initial advice and information on most legal matters to anyone who lives, works or studies in the Frankston, Chelsea, Hastings, Mornington and Pakenham area. Ongoing casework assistance, including court representation, is provided in line with the Centre's Advice and Casework Guidelines.

Family Law Services:

- Duty Lawyer - Dandenong Magistrates' Court
- Intervention Order Duty Lawyer - Frankston Magistrates' Court
- Child Support Service to carers & liable parents
- Appointments - Frankston & Frankston North

Other Services:

- Wills and Powers of Attorney — advice only. Exceptions are palliative care emergencies and for people with limited English.
- Consumer & Tenancy Advocacy
- Community Legal Education

Drop-in Sessions:

No appointment (limited numbers) at the Frankston Office, 431 Nepean Hwy, Monday 5:45pm and Tuesday 1:30pm.

City Life drop-in service (Ph. 9770 0660 for details)

Telephone Advice:

Volunteer local solicitors provide initial legal advice on by phone on Mondays. Ring 9:00am on the day to register.

Solicitors employed by the Centre:

Complete letters, documents and negotiations. They may also provide representation in Court.

PCLC also runs the following programs:

- Family Law Program and appointments
- Carer Parents Child Support Service for parents/carers who have day-to-day care of children
- Liable Parents Child Support Service for parents/carers whose children do not live with them
- Caravan park/rooming house Project
- Tenant/Consumer Advocacy Program
- Young Renters Project

Frankston North Office

Phone: 9786 6980

Fax: 9785 3582

Address:

2A Candlebark Cres. Frankston North

Drop-in Service: Wednesdays 7:00pm

Provides free legal advice, ongoing casework and educational activities; specialties are family law and child support. Disabled Access.