

## YOUTH HOUSING AND SUPPORT PROGRAM - Crisis & Transitional



Crisis and transitional support to single young people who are homeless or at risk of becoming homeless. This service aims to increase their capacity to live independently through improving access to long term secure and affordable housing, income and a range of social supports. Case management based on individualised support plans to assist young people reach their full potential.

### DANDENONG

Phone: 9791 6111

Monday – Friday: 9:00am – 5:00pm

### CRANBOURNE

Phone: 5990 6789

Monday – Friday: 9:00am – 5:00pm



## ASSISTANCE FROM OTHER AGENCIES



WAYSS **cannot** do the following:

Find or provide crisis or emergency accommodation.

Call the *Crisis Centre*

**9784 5050** or (AH) **1800 802 398**

9:00am – 5:30pm

Assist with Bonds

Call the *Office of Housing*

**9784 3200**

Private tenancy disputes

Call *Consumer Affairs Victoria*

**1300 558 181**

## MORE INFORMATION



See these other brochures produced by Frankston Community Support & Information Centre or visit [www.frankston.net](http://www.frankston.net)


### *Emergency Accommodation Services*

– List of agencies providing services in emergency accommodation and housing information.

### *Residential Caravan parks* –


Contact numbers, addresses, regulations and approximate weekly cost of local permanent caravan parks.

INFORMATION CURRENT 29th MAY 2007



**Where to find assistance**

- Information on local housing options
- Office of Housing application forms and policies



**FRANKSTON**  
COMMUNITY SUPPORT  
INFORMATION CENTRE

68 Playne Street, Frankston

[www.frankston.net](http://www.frankston.net)

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**Do you need information on housing options within the local area?**

**Are you looking for housing?**

**Are you in private rental (through real estate agent or private landlord) or in a caravan park?**

**Do you have a notice to vacate?**

**Do you need assistance with Office of Housing Application Forms or Policies?**

## WHAT IS WAYSS?



WAYSS Ltd. is a community based organisation which has operated in the outer south east region of Melbourne since the late 1970's. It is committed to assist those at risk of homelessness and aims to provide the best possible service with available resources.

WAYSS is a "Not for Profit" public benevolent institution with no political or religious affiliations.

## THINGS WAYSS CAN DO



Provide funds to assist with rent in advance or rent arrears.

Provide transitional housing (if eligible and if available)

Provide information about local services

Advocate on your behalf with your local landlord or real estate agent

Discuss access to public housing

Provide information with public housing applications

Give advice on public tenancy issues

## COST OF SERVICES



All information, referral and support services are provided free of charge.

Housing Establishment Funds are generally provided as non-repayable grants in the case of rent arrears or rent in advance. In other circumstances they may be Interest free loans.

If transitional housing is provided subject to income and assessment eligibility, rent is charged at the same rate as public housing in Victoria.

## CONTACT WAYSS



There are no addresses given in this brochure as WAYSS does not generally offer a drop in service (even though you will be made welcome at their locations). To avoid a long wait it is best to call and talk to a worker about your situation first.

If an appointment is required they will discuss the best location option to suit you.

To contact WAYSS ring

**9770 2867**

Monday - Friday  
9:30am - 4:30pm

**NOTE:** WAYSS can be very busy and it may be difficult to get through. Leave a message and they will call you back.

Website  
[www.wayssltd.org.au](http://www.wayssltd.org.au)

[www.frankston.net](http://www.frankston.net)  
[www.frankston.net](http://www.frankston.net)