

Who we are

The Frankston Community Support and Information Centre is a neighbourhood service established in 1968 by a group of local residents, initially to provide information and advice about community services. The Centre was one of Victoria's first Citizens Advice Bureaus and one of the first community services to be established in Frankston. As more Frankston residents have become disadvantaged through social and emotional problems, the agency has become involved in a number of additional services and activities including counselling, crisis support, research and community development. Our focus is on assisting people to become more independent and contributing members of the community.

The Centre is staffed by trained volunteer community workers and is independently managed by local residents through an annually elected Committee of Management.

What we do...

The Frankston Community Support and Information Centre:

- Responds to the needs of local residents by offering a range of information and support services, most of which can be provided capably by trained community volunteer workers.
- Supports local residents by giving practical assistance if they are in a crisis situation after sudden changes in their life circumstances.
- Contributes to the development of Frankston by working in partnership with other local groups and organisations on community projects, services and activities.
- Encourages Frankston residents to take interest in the provision of community issues and offers them opportunities to become involved.
- Makes representation to government, other organisations and the community on behalf of individuals and groups whose needs are not being met adequately by current services.

